Setting up CU-Wireless with Vista / Windows 7 (Certificate Issues)

1. For Windows Vista or Windows 7, turn on your wireless device and search for CU-Wireless. Click connect and it should then prompt you for your MyCarletonOne username and password. Enter these credentials and click connect again to join the CU-Wireless network.

Note: If you are having issues connecting to CU-Wireless, then please try connecting to **CU-Wireless- Help**. From the Guest Network Login Page click the XpressConnect Automatic Wireless Configuration and follow the steps there to download the auto configuration tool to setup CU-Wireless on your system.

Further Troubleshooting:

A. Download the entrust_2048 certificate (*.cer) file to the computer that is having issues (or save it to a USB and copy it onto the computer etc.) The certificate is available from the following link: https://www.entrust.net/downloads/binary/entrust_2048_chain_root.cer
B. Disconnect the PC from the wireless
C. Go to Control Panel=>Network and Sharing Center
D. Under the 'Manage wireless networks' tab on the left hand side, select and remove both the CU-Internet and CU-Wireless from your list (if they are in there)
E. Go to where you saved the certificate and the right-click on it and select 'install certificate'.
F. On the install prompts select Open=>Next=>Auto Select (Next)=>Finish=>Ok. It should tell you it successfully installed
G. Now reconnect to the CU-Wireless and login with your normal username and password. If for some reason this does not work try adding cunet\ at the front of your username i.e cunet\username
H. When asked for a connection, you will be given the choice to either 'Terminate' or 'Continue'. Click on the continue option to proceed.
I. If prompted by Windows to choose a network 'type' select Public network to continue. It may take 30 seconds for the connection icon to change from the exclamation mark to a normal network icon.

If this still doesn't work it could be that your computer has a manual DNS entry added. To check these please try the following:

1. Go to Control Panel=>Network and Sharing Center
2. Click on 'change adapter settings' in the left hand side menu
3. Select your network adapter (should say wifi/wireless etc), right-click on it and select properties
4. In the properties window under the 'connection items' select the 'Internet Protocol Version 4 (TCP/IPv4)' heading and click 'Properties'
5. Make sure that both the IP and DNS are set to obtain addresses automatically (if they have details in them then make a note of them first just in case you find you need them later).
6. Click OK and Close on the next window. This should 'remake' the network connection and connect you to the wireless.